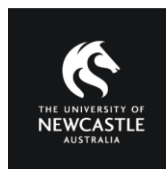


2022 Membership Price Increase FAQ's



NUSPORT

NUsport At The Forum is a not for profit organisation committed to providing great value for money with the variety of quality facilities, programs and services.

Membership prices were last increased in February 2019.

Memberships at NUsport At The Forum are all inclusive. You have access to:

- Two great locations Callaghan and Honeysuckle
- State-of-the-Art Gym including cardio and strength
- Aquatic Centre (Callaghan)
- Rydges Newcastle recreation pool (Honeysuckle)
- Full Group Fitness timetable
- My Wellness Assessments
- Body Composition Scans.

When will membership prices increase?

In line with the new financial year, membership prices will increase as of Friday 1 July 2022.

How much will my Direct Debit membership increase by?

Direct Debit Membership prices will increase between 40c and 50c per week dependent on your membership category.

Membership Category – Direct Debit (12 month initial commitment period)	Weekly Increase	New Fortnightly Investment
University of Newcastle Student	\$0.40	\$23.80
Community	\$0.50	\$37.00
Concession and Alumni	\$0.50	\$32.00
Mates Rates	\$0.50	\$29.00

Membership Category – Direct Debit (6 week initial commitment period)	Weekly Increase	New Fortnightly Investment
University of Newcastle Student	\$0.40	\$33.80
Community	\$0.50	\$47.00
Concession and Alumni	\$0.50	\$42.00

UNIVERSITY | HARBOURSIDE

Newcastle University Sport (NUsport)
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University Drive, Callaghan NSW 2308
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www.theforum.org.au ABN 67 096 090 372 ACN 096 090 372



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How much will annual Paid in Full memberships increase?

Annual Paid in Full memberships will increase between \$20 and \$30 dependent on the membership category. This increase is applied at the point of renewal / purchase.

Membership Category – Annual Paid in Full	Annual Increase	New Annual Investment
University of Newcastle Student	\$20.00	\$570.00
Community	\$30.00	\$900.00
Concession and Alumni	\$25.00	\$770.00

When was the last time membership prices were increased?

NUsport has been able to hold membership prices across a 3-year period, with the last increase back in February 2019. NUsport is a not for profit organisation committed to providing great value for money. NUsport At The Forum memberships are all inclusive and provide access to a variety of quality facilities, programs and services across two locations, Callaghan and Honeysuckle. No joining fees apply.

I'm still in the initial commitment period of my Direct Debit membership, what does this mean for me?

It is our commitment to members that your fortnightly membership fee is locked while you're in the initial commitment period of your membership. At the completion of the initial commitment period your fortnightly membership fees will convert to the applicable membership rate.

How much notice will I be given that my Direct Debit membership is increasing?

In line with NUsport At The Forum's terms and conditions clause 2.2, members will receive no less than 14 days notice that membership fees are changing. Notification will be provided via email. Full terms and conditions can be found at www.theforum.org.au/terms-and-conditions

How can I look to reduce my membership fee?

Take advantage of the Beat the Price Rise campaign that is running between 6 June – 30 June 2022. Contact ask@theforum.org.au to redeem this offer, use the email subject line **Beat the Price Rise**. You can always see our friendly team at Reception to activate this offer.

I have an annual Paid in Full membership, can I take advantage of the Beat the Price Rise campaign?

If your Paid in Full membership is expiring between 1 July and 31 November 2022, you can renew your membership and take advantage of the Beat the Price Rise campaign. The renewal timeframes (4 months in advance) are in line with The National Fitness Industry Code of Practice.

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