

THE FORUM REOPENING - FAQ'S



WHEN WILL THE FORUM REOPEN?

The Forum, University will reopen its facilities for gym and group fitness training on Monday 11 October 2021. We will be taking a phased approach as we hit the vaccination milestones set by the NSW Government's roadmap to reopening.

Newcastle University Sport and The Forum facilities continue to operate within alignment with Public Health Orders and restrictions.

WILL BOTH FORUM LOCATIONS BE OPENING MONDAY 11 OCTOBER?

No, just The Forum, University location (not including the Aquatic Centre) as a first phase.

WHAT WILL YOUR TRADING HOURS BE AT THE FORUM UNIVERSITY?

Trading hours will be reduced as follows:

Monday - Friday

Morning

5.30am – 11.00am

Afternoon / Evening

4.00pm – 8.00pm

Weekends

Morning

7.00am – 1.00pm

WHEN WILL THE FORUM, HARBOURSIDE OPEN?

The Forum, Harbourside will reopen on reduced hours on **Monday 25 October 2021**.

WHEN WILL THE FORUM'S OPENING HOURS INCREASE?

During this phased reopening, The Forum will increase our opening hours across both facilities. We will keep you posted with updates as they develop.

WHAT SHOULD I EXPECT THE FIRST TIME I RETURN TO THE GYM OR GROUP FITNESS?

You will be required to comply with [The Forum's Safety Standards](#).

Proof of double vaccination will be required until Wednesday 1 December, in line with the NSW Public Health Order.

Click [here](#) for more info on proof of COVID-19 vaccination.

WILL I NEED TO BOOK?

Yes, for Group Fitness **ONLY**. Group Fitness bookings can be made through The Forum's App (download at [Apple Store](#) or [Google Play](#)).

UNIVERSITY | HARBOURSIDE

Newcastle University Sport (NUsport)

Head Office: The Forum Sports & Aquatic Centre

University Drive, Callaghan NSW 2308

P 02 4921 7001 F 02 4921 7005

www.theforum.org.au ABN 67 096 090 372 ACN 096 090 372



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WHEN WILL MEMBERSHIPS START BACK?

Membership will be reactivated from Monday 11 October 2021. We understand that in this current time individual situations may differ. If you'd like to place a freeze on your membership, you can do this through the [member portal](#). If you have any questions or you would like support with this function, please reach out to the Member Relations team at ask@theforum.org.au

WHAT IS THE FORUM OFFERING FOR MEMBERS WHO CAN'T RETURN?

The Forum will continue to offer [My Forum online memberships](#), with livestreaming classes and Stay Active Workouts.

WHAT DO I NEED TO BRING?

- **NO towel = NO workout.** This policy is enforced upon arrival
- A water bottle as our drinking bubblers are not in use for patrons
- Masks are no longer required when exercising – but will remain mandatory at all other times ie when entering and exiting all indoor premises and settings.

IS THE POOL AVAILABLE?

Currently, the aquatics precinct will not be reopening in line with the rest of The Forum, University. More information will be released soon on the aquatics precinct reopening in late October 2021 for learn to swim lessons.

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